

# **Cape Royal Golf Club** *Operations*

Thank you, everyone, for your efforts, your compassion, and understanding bringing this region of South Florida to a safe and sustainable position. We have officially moved into a full phase 2 here in Florida. We are thankful for your support, your assistance, and your guidance through all of these weeks. From all of our staff here at Cape Royal Golf Club, we wish good health to you and everyone.

Sean Biggs, General Manager 239-283-55522

In compliance with the Governor's directions, The Caloosa Club restaurant will be open for full service on the outside patio dining area, and our inside restaurant will be operating at 50% capacity. Takeout and delivery will still be available.

## **The Caloosa Club 239-283-5522 EXT 4**

In order to provide you with a safe and clean environment in the restaurant and outside patio dining area, here is a list of procedures and actions we will be following during our Phase 2 re-open:

1. All tables inside and out will be a minimum of 6 feet apart.
2. Bar stools will be removed and service at the bar will be suspended.
3. Restaurant staff will be wearing 1x use gloves for all transactions, food,

and drink preparation, deliveries, and will be changing gloves in between each occurrence.

4. Face masks will be worn by all staff.

5. Salt and pepper, ketchup, and other condiments will be available by request and will be disinfected and cleaned before each delivery.

6. Servers, bartenders, and all team members will be expected to wash their hands frequently and often.

7. Menus will be disinfected before each delivery to restaurant patrons.

8. All tables, chairs, barstools, and bartops will be disinfected and sanitized after each use.

9. The waiting area for a table will be located outside.

## Golf Operations

We will continue taking the steps needed to ensure that your health and safety is our first priority. Our operations will continue to meet all government requirements, and we will follow all of our internal guidelines. I hope we have your trust and faith to provide you with a safe recreational activity.

Adaptations and safety procedures

1. Facial masks are encouraged for all visitors to Cape Royal Golf Club.

2. 1-time-use Gloves are available for all customers who need to utilize the credit card machine for payment.
3. Cash is accepted, however, staff members will be wearing 1x use gloves to exchange payment and change. We recommend customers use the 1x use gloves as well.
4. Outside services will not be assisting with golf bags or cleaning of clubs. This was a difficult decision for us as we wish to provide everyone with the best customer service possible. But, we all must remain a safe distance away from one another.
5. After your round, you may drive the golf cart to your car and unload. Please be safe, drive slow, and return the cart to the designated area.
6. Discontinue the use of water coolers on the course. The beverage cart will be available.
7. Every staff member wearing gloves, changing them frequently, and maintaining a safe distance from everyone.
8. Pay by phone option. Anytime before your round, you may call us at the golf shop to pay by credit card if you do not wish to come inside.
9. Spacing guidelines in the Clubhouse and Golf shop including the installation of a partition for our golf shop registers.
10. Marked waiting areas on the floor for safe distancing.
11. Pool noodles inserted in the bottom of the cups so touching of the flags or putting your hand in the cup to retrieve your ball is not needed.
12. Ball washers and rakes have been removed from the course. If your ball comes to rest on a footprint or club print, you may take relief in the bunker, no closer to the hole.
13. Golf carts continuously cleaned and sanitized after each use and disinfectant is available for all customers who request the use of it.
14. 2 people may ride in a golf cart. We will provide a single cart to individuals who request it, based on availability.
15. Shotguns will resume, but we will require the groups not to exceed 50 people while staging or setup.

## HOURS OF OPERATION

Golf Shop 7:00am to 5:30pm

Bag drop service 7:00am to 8:00pm

The Caloosa Club 8:00am to 7:30pm.